



2020-218-E

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SC PUBLIC SERVICE
COMMISSION

Individual Complaint Form Instructions and Procedure

Please contact the **Office of Regulatory Staff (ORS)** at 803-737-5230 (Columbia, SC) or 800-922-1531 (toll free) to attempt to informally resolve this issue prior to filing an official complaint with the Commission.

A. To file an official complaint:

1. Complete the **Complaint Form** found on the Commission's website at www.psc.sc.gov.
 - a.) The form may be completed and e-mailed to contact@psc.sc.gov.
 - b.) Alternatively, a blank copy of the form may be printed, filled out, and then mailed or faxed to the Commission.
2. Individuals do not need to have legal representation to represent themselves before the Commission, but a corporation, partnership, limited liability company, or group of people or association must be represented by legal counsel. Neither the Commission nor the ORS can provide legal advice.
3. If additional documentation is necessary to supplement your complaint, attach it to the form. **The Public Service Commission of South Carolina has adopted the same standards regarding protection of personal identifying information as are in place in the various state courts (except Family and Probate Courts). These are set out in Rule 41.2(a) of the South Carolina Rules of Civil Procedure and are listed below:**
 - a) **Redaction.** A person filing a document in paper or electronic format shall not include, or will redact where inclusion is necessary, the following personal identifying information.
 - b) **Social Security Numbers, Taxpayer Identification Numbers, Driver's License Numbers, Passport Numbers or Any Other Personal Identifying Numbers.** If it is necessary to include personal identifying numbers in a document, the parties should utilize some other identifier. Parties shall not include any portion of a social security number in a filing.
 - c) **Names of Minor Children.** If a minor is the victim of a sexual assault or the victim in an abuse or neglect case, the minor's name must be completely redacted and a term such as "victim" or "child" should be used. In all other cases, the minor's first name and first initial of the last name (i.e., John S.), or only the minor's initials (i.e., J.S.) should be used.
 - d) **Financial Account Numbers, Including Any Type of Bank Account Numbers, Personal Identification Number (PIN) Code, or Passwords.** If financial account numbers are relevant, only the last four digits of these numbers should be used.
 - e) **Home Addresses of Minors, Sexual Assault and Abuse and Neglect Victims, and Non-Parties.** If a home address of a minor, sexual assault victim, or non-party must be included, only the city and state should be used.
 - f) **Date of Birth.** If a date of birth must be included, only the year of birth should be included.

Individuals who file documents with the Public Service Commission are hereby notified that their filings will be made available to the public on the Commission's searchable Docket Management System. The Public Service Commission assumes no responsibility for redacting personal identifying information from any filings. It is solely the responsibility of the filer to ensure that no personal identifying information is made public by inclusion in his or her filings.

I have read and understand the Public Service Commission's policy pertaining to privacy protection for filings.

Signature of Filer: _____

Complete Form, Print, Sign and Mail to:
Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Text PSCAGENDAS to 39492

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To receive an alert when Meeting Agendas are released

2020 AUG 26 PM 3: 02

Individual Complaint Form

Date*: 9-21-20

Complainant or Legal Representative Information:

* Required Fields

SC PUBLIC SERVICE
COMMISSION

Name *

Alex Kadoshnikov

Firm (if applicable)

Mailing Address *

City, State Zip *

Inman SC 29349

Phone *

E-mail

ALLIEIX@yahoo.com

Name of Utility Involved in Complaint: *

Duke Energy

Type of Complaint (check appropriate box below.) *

☐ Billing Error/Adjustments

☐ Deposits and Credit Establishment

☐ Wrong Rate

☐ Refusal to Connect Service

☐ Disconnection of Service

☐ Payment Arrangements

☐ Water Quality

☐ Line Extension Issue

☐ Service Issue

☒ Meter Issue

☐ Other (be specific)

Have you contacted the Office of Regulatory Staff (ORS)? *

☒ Yes ☐ No

Name of
ORS Contact:

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

I am currently in the smart meter opt out program (thank you for allowing customers that are concerned about RF Radiation to have this option).

To buy or sell electricity from Duke Energy I will have to get a bi-directional meter installed on my residence. I have already spoke with Office of Regulatory staff, Duke Energy & Sun Pro.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I am concerned for my families health & safety and am asking the public service commission to allow me to have a non communicating manual read meter installed on my residence. I am fine with a telephone connection from windstream or charter to be connected and send usage to Duke.

I UNDERSTAND AND AGREE THAT THE INFORMATION GIVEN ON THIS FORM IS PUBLIC INFORMATION THAT WILL BE PUBLISHED ON THE COMMISSION'S WEBSITE (dms.psc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.

publish but without my address or phone number

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)

COUNTY OF Spartanburg)

VERIFICATION

I, Alex Kadoshnikov

Complainant's Name *

verify that I have read my complaint filed on

9-02-20

Date *

and know the contents thereof, and that said contents are true.

Complainant's Signature * (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By	Date
H.E.	

Another option is to have meter installed on my pole and tied in there instead of at my residence.

There are many ways of making this safe. I am asking for this to take place. Thank you, Alex.